



NEWFOUNDLAND AND LABRADOR
BOARD OF COMMISSIONERS OF PUBLIC UTILITIES
120 Torbay Road, P.O. Box 21040, St. John's, Newfoundland and Labrador, Canada, A1A 5B2

E-mail: gyoung@nlh.nl.ca

2014-10-29

Mr. Geoffrey Young
Newfoundland and Labrador Hydro
P.O. Box 12400
St. John's, NL A1B 4K7

Dear Sir:

Re: Newfoundland and Labrador Hydro - the Board's Investigation and Hearing into Supply Issues and Power Outages on the Island Interconnected System – Requests for Information PUB-NLH-450 to PUB-NLH-467

Enclosed are Information Requests PUB-NLH-450 to PUB-NLH-467 regarding the above-noted matter. Responses to these Requests for Information (RFIs) must be filed by Thursday, November 13, 2014.

If you have any questions, please do not hesitate to contact the Board's Legal Counsel, Ms. Jacqui Glynn, by email, jgylgn@pub.nl.ca or telephone, (709) 726-6781.

Yours truly,

Cheryl Blundon
Board Secretary

Encl.

cc: **Newfoundland Power Inc.**
Mr. Gerard Hayes, E-mail: ghayes@newfoundlandpower.com
Mr. Ian Kelly, QC, E-mail: ikelly@curtislaw.com

Island Industrial Customer Group
Mr. Paul Coxworthy, E-mail: pcoxworthy@stewartmckelvey.com
Mr. Dean Porter, E-mail: dporter@pa-law.ca

Grand Riverkeeper® Labrador Inc.
Ms. Roberta Frampton Benefiel, E-Mail: rebnfi@gmail.com
Mr. Charles O'Brien, E-mail: E-mail: bluegreenlaw@gmail.com
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Consumer Advocate
Mr. Thomas Johnson, E-mail: tjohnson@odeaearte.ca
Ms. Colleen Lacey, E-mail: clacey@odeaearte.ca
Mr. Raman Balakrishnan, E-mail: rbalakrishnan@odeaeart.ca

Mr. Danny Dumaresque
Mr. Danny Dumaresque, E-mail: danny.liberal@gmail.com
Mr. William Kennedy, E-mail: wkennedy@kennedylawoffice.ca

1 **IN THE MATTER OF**
2 the *Electrical Power Control Act, 1994*,
3 SNL 1994, Chapter E-5.1 (the “*EPCA*”)
4 and the *Public Utilities Act*, RSNL 1990,
5 Chapter P-47 (the “*Act*”), as amended; and

6
7 **IN THE MATTER OF** the Board’s Investigation
8 and Hearing into Supply Issues and Power Outages
9 on the Island Interconnected System.

**PUBLIC UTILITIES BOARD
REQUESTS FOR INFORMATION**

PUB-NLH-450 to PUB-NLH-467

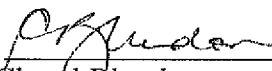
Issued: October 29, 2014

- 1 **PUB-NLH-450** Hydro has provided monthly reports titled *Additional Reporting to the*
2 *Board of Commissioners of Public Utilities Related to Generation*
3 *Availability* which include updates on the status of progress on critical
4 spares. Please provide copies of the final reports on critical spares
5 completed for the Holyrood generating station, the gas turbines and hydro
6 generation facilities.
7
- 8 **PUB-NLH-451** Further to PUB-NLH-450, please provide copies of any risk analysis or
9 “*risk matrices*” completed on the critical spare requirements for each of
10 the following: the Holyrood generating station, the gas turbines and hydro
11 generation facilities.
12
- 13 **PUB-NLH-452** Further to PUB-NLH-450, please provide copies of the reports completed
14 identifying the gaps between critical spares currently in inventory and
15 those that must be acquired for each of the following: the Holyrood
16 generating station, the gas turbines and hydro generation facilities.
17
- 18 **PUB-NLH-453** Further to PUB-NLH-450, please provide a copy of the lists of critical
19 spares including each spare whose value is \$50,000 or more, completed
20 for each of the following: the Holyrood generating station, the gas turbines
21 and hydro generation facilities.
22
- 23 **PUB-NLH-454** Further to PUB-NLH-450, please provide the dates by which the identified
24 critical spares for each of the Holyrood generation station, the gas turbines
25 and hydro generation facilities will have been actually acquired by Hydro.
26
- 27 **PUB-NLH-455** Please provide a copy of the analysis or evaluation that resulted in the
28 decision to procure four spare 4kV motors for the Holyrood generating
29 station.
30
- 31 **PUB-NLH-456** Please provide a copy of any completed “*Severe Weather Preparedness*
32 *Checklist*” in the last three months, including any completed for Hurricane
33 Gonzalo.
34
- 35 **PUB-NLH-457** Please provide a copy of the analysis, including tables, completed to
36 address anticipated increases in losses due to alternative generation
37 dispatches.
38
- 39 **PUB-NLH-458** Please provide a copy of the report, referred to in reference number 23 in
40 Hydro’s Integrated Action Plan - Status Report, dated October 20, 2014,
41 completed to determine whether harmonics or system resonance were
42 contributing factors to the system events of January 4, 2014.
43
- 44 **PUB-NLH-459** Please confirm whether T5 Transformer at the Western Avalon Terminal
45 station has been energized. If the answer is yes, state the date that this
46 occurred. If the answer is no, state the date scheduled for energization.

- 1 **PUB-NLH-460** Please provide a copy of the report on the results and lessons learned from
 2 the drill conducted on October 21, 2014 to test communications
 3 notification and coordination between Hydro and Newfoundland Power.
 4
- 5 **PUB-NLH-461** Please provide a copy of the section in the Corporate Emergency
 6 Response Plan setting out guidelines for Hydro's customer service
 7 response during outages and storms.
 8
- 9 **PUB-NLH-462** Please provide copies of the Call Center and Customer Service business
 10 continuity plans.
 11
- 12 **PUB-NLH-463** Liberty understands that two Project Execution and Technical Services
 13 (PETS) Program Managers fall under the Manger-Project Execution
 14 Regulated. Please confirm that this is true, indicate for each year from
 15 2010 through 2014 the number of such Program Managers and provide
 16 (for each year from 2010 through 2014) the total number of resources that
 17 fall under each such Program Manager.
 18
- 19 **PUB-NLH-464** Please provide the 2014 Project Execution and Technical Services (PETS)
 20 Full Time Equivalents (FTEs) Summary document (distinguishing Hydro
 21 and Nalcor home-based personnel) by major work group and similar
 22 information for each year from 2010 through 2013.
 23
- 24 **PUB-NLH-465** Please provide the review of Hydro's Industrial Energy Efficiency
 25 program performed by the company CLEAResult (completed in the first
 26 quarter of 2014).
 27
- 28 **PUB-NLH-466** Please provide the Net Hydro Full Time Equivalents (FTEs) for 2007
 29 through 2014 (after ins and out) and forecasted for 2014.
 30
- 31 **PUB-NLH-467** Please provide the 2014 work plan of the Hydro Board of Directors.

DATED at St. John's, Newfoundland this 29th day of October 2014.

BOARD OF COMMISSIONERS OF PUBLIC UTILITIES

Per 
 Cheryl Blundon
 Board Secretary